

Schedule of Third-Party Services

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Version 1.0

This Schedule of Third-Party Services (this "Schedule") forms part of the Agreement described in the Master Services Agreement (the "MSA") of Cambium Data, Inc. ("Cambium"). Capitalized terms not defined here have the meanings given in the MSA.

1. Purpose of This Schedule

Cambium, like every managed service provider, relies on software, cloud platforms, hardware, and carriers made by other companies ("Third-Party Services," as defined in MSA Section 2). This Schedule lists the main Third-Party Services that Cambium uses to deliver the Services or resells to clients, with links to each supplier's customer terms where available, so that Client can see who is involved and which terms apply. The list covers the principal services and is not exhaustive. Tools that Cambium uses only for its own internal operations may appear here for transparency, but listing them does not give Client any rights under those tools' terms.

2. How Third-Party Terms Apply

2.1 Supplier terms

Each Third-Party Service is provided subject to its supplier's own terms of service, license agreement, acceptable use policy, and privacy policy (the "Supplier Terms"), as the supplier updates them from time to time. Where a supplier requires the end customer to accept its terms (for example, the Microsoft Customer Agreement for Microsoft cloud subscriptions), Client agrees to them by using the Third-Party Service. Client is responsible for reviewing the Supplier Terms that apply to the services it uses and for complying with them. Supplier Terms may limit the supplier's warranties, liability, and remedies, and those limits apply to Client.

2.2 Where to find them

The links in Section 5 point to each supplier's current Supplier Terms. Suppliers change their terms and web addresses from time to time. If a link does not work, Cambium will provide the current terms on request.

2.3 Cambium's responsibility

Cambium is responsible for its own work, such as how it selects, configures, and manages a Third-Party Service for Client, under the MSA and subject to MSA Section 13. Cambium is not a guarantor of any Third-Party Service and does not adopt or repeat any supplier's warranties or service commitments. As described in MSA Section 13.4, Cambium is not responsible for the performance, availability, security, data handling, or policy changes of Third-Party Services, and, apart from Cambium's own obligations, Client's only remedies for a Third-Party Service's failure are those its supplier offers. Cambium will, however:

- provide front-line support for Third-Party Services included in Client's Services and escalate issues to the supplier;
- make reasonable efforts to help Client pursue warranty, support, or service-credit claims with the supplier; and
- pass through to Client any service credits or refunds that Cambium actually receives and that the supplier ties specifically to Client's services.

2.4 Data access by suppliers

Many Third-Party Services must access Client Data to function (for example, backup, email security, or endpoint protection tools). By using a Third-Party Service, Client authorizes the supplier to access and process Client Data as needed for that service under its Supplier Terms. Suppliers marked "Yes" in the "Regulated/Client Data" column in Section 5 may have access to Client Data or other client information. A "Yes" does not by itself make a supplier a Subprocessor: when the Data Processing Agreement is active, only suppliers that process Regulated Data on Cambium's behalf are Subprocessors, as defined in and governed by that agreement.

2.5 Supplier changes and discontinuation

Suppliers may change, suspend, or discontinue their products, features, prices, or terms, sometimes with little notice. When that happens, Cambium will make reasonable efforts to keep the affected Services running, which may include moving Client to a comparable replacement. A replacement may not be identical in features or price, and price changes are handled under MSA Section 4.8(b). Migration work that goes beyond routine changes within the Services may be billable.

3. Updates to This Schedule

Cambium may update this Schedule at any time as its technology stack changes, and will make the current version available through its client portal, its website, or other electronic means, and provide prior versions on request. Where practicable, Cambium will give Client reasonable advance notice by email of material changes to the Third-Party Services used in Client's environment (such as a change of endpoint protection or backup platform). Changes that add or replace a Subprocessor of Regulated Data follow the process in Section A6.2 of the Data Processing Agreement.

4. Direct Purchases and Relationship to the Agreement

4.1 Services Client buys directly

Third-Party Services that Client buys directly from a supplier, rather than through Cambium, are governed solely by Client's agreement with that supplier. Cambium may support them if the Order includes that support, but Cambium is not a party to that agreement, has no responsibility for the supplier's performance, and does not manage the supplier relationship, billing, licensing, or renewals unless the Order says so. Client is responsible for keeping those services licensed, paid, and renewed.

4.2 Relationship to the rest of the Agreement

This Schedule ranks as provided in MSA Section 1.2. Nothing in this Schedule expands Cambium's obligations or liability under the MSA or any Service Attachment.

5. Third-Party Services List

The table below lists the principal Third-Party Services Cambium uses or resells as of this version of the Schedule. It is not exhaustive and will change over time as described in Section 3. A "Yes" in the Regulated/Client Data column means the supplier may store, process, or have access to Client Data or other client information (such as payment details), including Regulated Data where applicable, in providing its service; a "No" means the supplier does not ordinarily receive Client Data. Where a Terms link says "Available on request," Cambium will provide the supplier's current terms on request. Suppliers change their terms and web addresses from time to time, and Section 2.2 applies.

Vendor	Service	Regulated/Client Data (Yes/No)	Terms Link
Sherweb	Microsoft 365 and Azure licensing (cloud solution provider); partner administrative access to client tenants	Yes	https://www.sherweb.com/about/legal
Mailprotector	Email security and filtering	Yes	https://mailprotector.com/terms/
Duo Security (Cisco)	Multi-factor authentication	Yes	https://duo.com/legal/terms
KnowBe4	Security awareness training and phishing simulation	Yes	https://www.knowbe4.com/legal
Dropbox	Cloud file storage used for client files	Yes	https://www.dropbox.com/terms
NinjaOne	Remote monitoring and management (RMM), remote access, and patching	Yes	https://www.ninjaone.com/terms-of-use/
Halo Software	Professional services automation (PSA): ticketing and billing	Yes	https://www.usehalo.com/terms-conditions
Hudu	IT documentation, including stored credentials	Yes	https://www.hudu.com/terms-of-service
Addigy	Apple device management	Yes	https://addigy.com/legal/
ScalePad	Hardware lifecycle and warranty reporting	Yes	https://www.scalepad.com/terms
IntelePeer	Hosted voice (VoIP/SIP) carrier services and 911 calling	Yes	https://intelepeer.ai/legal
Intrado Life & Safety	911 and emergency notification services	Yes	https://www.intrado.com/legal-privacy
Openpath Security (Motorola Solutions)	Cloud-based physical access control	Yes	https://www.avigilon.com/legal
Alternative Payments	Payment processing (client payment details)	Yes	https://www.alternativepayments.io/terms-of-use
Stripe	Payment processing (client payment details)	Yes	https://stripe.com/legal/ssa

Clearent (Xplor Pay)	Payment processing (client payment details)	Yes	Available on request
D&H Distribution	Hardware and software distribution	No	Available on request
Ingram Micro	Hardware and software distribution	No	Available on request
Arrow Enterprise Computing Solutions	Hardware and software distribution	No	Available on request
Dell Technologies	Hardware and manufacturer warranty	No	Available on request
ADI Global Distribution	Security and low-voltage equipment distribution	No	Available on request