

IT SUPPORT FOR OMAHA MEDICAL OFFICES AND CLINICS

IT for medical offices and clinics

For a clinic, the EHR, phones and exam-room computers have to work when patients arrive. **We keep them working so your staff can stay focused on patients.**

- Cambium Data is Navy veteran-owned. Serving Omaha businesses since 2009.
- Owner Tony Underwood has over three decades of experience in IT.

WHAT COMES OFF YOUR PLATE

Keep your clinic running

We work with practices that do not have a hospital IT department behind them, including family and specialty clinics, chiropractic and physical therapy offices, behavioral health and treatment providers, and small groups with a few locations.



Your EHR and its vendor

We work with your EHR and software vendors on upgrades, server moves and problems that fall between their product and your hardware, so your office manager is not stuck in the middle.



Monitoring and a backup line

We monitor your internet, firewall, Wi-Fi and any on-site server, and a backup internet line keeps a cut fiber line from stopping check-in, e-prescribing and claims.



Exam rooms and the front desk

Staff get individual logins with screen locking that fits how they move between rooms, and we document each room so a failed PC can be replaced quickly.



Backups tested before you need them

We back up on-site servers, shared files and Microsoft 365, keep a copy off-site, run regular test restores, and write a simple downtime plan with you.



Phone lines patients can reach

Cloud-based phones route calls to the front desk, scheduling, a nurse line and your after-hours service, and you keep your numbers.



Patient Wi-Fi kept separate

Patient guest Wi-Fi stays off the network your EHR and staff computers use, and equipment that cannot be updated is kept on its own part of the network where the equipment allows it.



Protecting patient information

For medical and dental offices, we help put the technical safeguards HIPAA calls for in place and keep them maintained, alongside your compliance advisor. That means practical controls like these.

- ✓ Multi-factor authentication on email, remote access, and the EHR where it is supported.
- ✓ Email filtering to catch phishing and look-alike messages before they reach staff.
- ✓ Endpoint protection on every workstation and laptop, with laptops encrypted in case one is lost.
- ✓ Prompt removal of access when someone leaves the practice.
- ✓ Your compliance advisor owns the policies and paperwork. We put the technical controls in place, keep them maintained, and tell you in plain English what is in place.



AI employees that give your front office time back

AI employees take repetitive office work off your staff, like vendor and supply follow-ups, job applicant sorting, staff schedule reminders and sorting the shared inbox. Your front office gets more done, and your people approve anything that goes out. They start with non-patient office work, and patient information stays out unless a signed agreement with the AI provider covers it and we both agree in writing. We also write a plain-language AI use policy for your practice and check your Microsoft 365 permissions before Microsoft Copilot goes in.

HOW WE WORK

Fully managed or co-managed

NO IT PERSON

Fully managed IT

Fully managed IT covers all of it, from the help desk and monitoring to patching, workstations, backups, vendor coordination and hardware lifecycle planning.

YOU HAVE AN IT PERSON

Co-managed IT

Your IT person, or a parent organization's IT team, keeps the work they want while we cover monitoring, patching, security tools and backup when they are out. Our co-managed plan includes 0.25 support hours per user per month, with additional time billed in 15-minute increments. There is a minimum billing of 10 users.

Questions we hear

Do you replace our EHR vendor?

No. Your EHR vendor still supports the application itself. We support everything it depends on, and when a problem sits between the two, we work it out with the vendor directly.

How do you plan PC replacements?

A hardware lifecycle report shows which machines are aging, out of warranty or on a Windows version that no longer gets security updates, so replacements go into the budget.

What happens if the internet goes down?

Our monitoring alerts us, and a backup internet line lets the office keep working while the main line is repaired. If something needs hands on hardware, we come on-site.

Can you help with cyber insurance?

Yes. Through Cyber Insurance Readiness, we go through the technical questions insurers ask and help put anything missing in place. We do not sell insurance, and your insurer decides what is covered.

Why Cambium



One local team

One Omaha team handles your computers, network, phones, security and AI.



Vendor handoffs

When a problem sits between your EHR and your hardware, we work it out with the vendor.



Posted pricing

Our managed IT pricing is posted right on our site.



Local since 2009

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Not sure where to start?

Start with a free technology and AI review. We look at your setup and show you what is not protected and what we would fix first, in plain English. For a clinic, that includes EHR access, backups and phones. It is free, there is no obligation, and you keep the written summary.

[Get a free technology and AI review](#)

cambiumdata.com/network-assessment

You can also call **(402) 514-3200**.